



**RULES AND REGULATIONS - UNTIL FURTHER NOTICE  
(Tariffs and Information may change without prior notice)**

Facilities such as the Tuck shop and Coffee Shop are in operation during high season in December only. Please note for the purpose of buying groceries, restaurants, take-away food,

**CANCELLATION CONDITIONS**

In the case where guests wish to change the arrival - or departure dates of their Reservations or if they want to cancel the reservation altogether, applications must be submitted to the Oyster Bay Resort Management.

Credits will be given for the unused paid reservations that will remain valid for 360 days, by when a new reservation must be made or it is forfeited.

**NO CASH REFUNDS WIL BE MADE ON ANY RESERVATION CANCELLATIONS**

**UNFORTUNATELY, NO EXCEPTIONS WILL BE ALLOWED WITH REGARD TO THESE CONDITIONS**

These rules were developed over a number of years for the sole purpose of ensuring that our guests have a comfortable stay in our resort, i.e.:

- you, our customer enjoy your holiday and have a comfortable stay with us;
- we, your hosts have more time to ensure your comfort, have less frustration with people claiming “they did not know” and could not care less about other campers;
- Management have taken all possible care to make serviceable facilities available to ensure your comfort, If for any reason the functionality of any service fail, we shall endeavour to rectify same. If this is not possible, waving of fees, paid by guest, will not be entertained or even be a consideration.
- Guests must avoid misbehaving or causing a disturbance.

**YOUR RESERVATION WILL NOT BE ACCEPTED AND PROCESSED IF THIS PAGE IS NOT SIGNED AND SUBMITTED TOGETHER WITH YOUR APPLICATION FORM.**

With my signature below, I hereby agree to comply with the Rules and Conditions of Oyster Bay Resort as stated above and also that my camping gear will fit onto the stand that is allocated to me, by the Management of Oyster Bay Resort.

Name of Applicant (in print)	Signature:	Date: